

Manager, Patient Care Delivery

South Island District

Regular FT

Optimize our patient care delivery system, so we can provide “excellence in health, every time.”

Are you a front-line emergency services, health care or public sector leader? Or a leader of a large operationally-based organization with complex service delivery and a unionized workforce?

Then bring your skills to BC Emergency Services (BCHES), where, as Manager of Patient Care Delivery, you will:

- Be an influential leader and key member of the management team
- Provide strategic and operational leadership in a 24 x 7 operation
- Plan, deliver and evaluate out-of-hospital health services
- Ensure our patient care is efficient, effective and safe
- Coach and mentor supervisors and front line staff
- Promote a patient-focused, supportive and respectful culture
- Foster an environment of continuous learning and innovation
- Work closely with team members from across the organization to identify risks and develop solutions

You'll be supported to have a healthy work-life balance and to grow personally and professionally; we offer both internal training and financial assistance for external training.

You have:

- At least five years of progressively more responsible experience in health care or the delivery of emergency management services
- A passion for leadership, helping others develop, and continuous improvement
- A demonstrated ability to build positive relationships with employees, other leaders, health care partners, the community and private sector
- Excellent communications skills, “team player” skills, and a high level of integrity
- The ability to work in a dynamic environment, moving easily from the front lines to the boardroom
- The ability to travel for work
- Windows and Microsoft Office skills

If this sounds like you, apply now with a current resume!

Status: Regular Full-time

Location: Victoria, BC

Closing date: June 28, 2019

Reference #: 84777

About Us

BC Emergency Services or BCEHS (www.bcehs.ca) provides pre-hospital emergency services and inter-facility patient transfers throughout BC and oversees the BC Ambulance Service and the BC Patient Transfer Network. BCEHS is supported by the Provincial Health Services Authority (PHSA). PHSA provides specialized health services to British Columbians, including cancer care, organ transplantation, pediatrics, emergency services, mental health and substance use services. Our values reflect our commitment to excellence and include: Respect people – Be compassionate – Dare to innovate – Cultivate partnerships – Serve with purpose. Learn more about PHSA and our programs: <https://jobs.phsa.ca/family-brands>

We hire on the basis of merit and encourage all qualified applicants to apply. We recognize that our ability to provide the best care for our diverse patient populations relies on a rich diversity of skills, knowledge, backgrounds and experiences. We strive to create a safe and welcoming environment where everyone can come to work and be their best, authentic self.

We are here to help – If you have any questions, please do not hesitate to contact the BCAS Careers Help Desk:

BCAS Careers Help Desk

Phone: 1-877-577-2227 or 604-875-7182

Email: BCASCareers@phsa.ca

Hours: 08:30 – 16:30, Monday to Friday (excluding Statutory Holidays)